

COMPETITION RULES

“Roc d’Ardenne 2025”

Article 1 – Organiser

The “Roc d’Ardenne 2025” competition (hereinafter called the “**Competition**”) is a promotional competition organised by Golazo Sports NV, with registered office at 3583 Paal-Beringen, Schoebroekstraat 8, and registration number BE 0442.115.211 (hereinafter called the “**Organiser**”).

The competition starts on Thursday 24 April 2025 at 10:00 a.m. and ends on Sunday 27 April 2025 at 11:59 p.m.

These rules establish the general terms of participation that apply to the competition.

Article 2 – Terms of participation

Participants can take part in the Competition free of charge and are not subject to any obligation to purchase.

Any natural person 18 years or older may take part in the Competition. Participants must be able to prove their identity and age at any time.

The following persons are excluded from taking part: employees of the Organiser and/or co-organisers of the Competition and their co-habiting family members, legal entities and persons taking part for professional purposes.

Minors may only take part in the Competition subject to express permission of their parents or guardian. If a minor takes part in the Competition, the Organiser shall assume that they have obtained permission from their parents or guardian. If the minor is unable to present this permission upon the Organiser’s first request, they may be refused further participation in the Competition at any time, including the right to a prize.

Participation is strictly registration-based and limited to one participation per person for the entire duration of the Competition. Participation is only for those who are registered for Roc d’Ardenne 2025. If participants do register more than once, only their first registration shall be taken into account. Participants are strictly forbidden to enter under different names or on behalf of other participants. Organised participation in the Competition shall be considered unlawful and shall automatically cause such entries to be cancelled.

Any breach of one of the above rules or cases of misuse and/or fraud shall be punished with the participant’s automatic exclusion of the Competition.

Article 3 – Method of participation

The contest will be announced via a newsletter sent to all riders registered for Roc d’Ardenne 2025 no later than April 23 at 11:59 PM. This newsletter will include a participation link.

To enter the Competition, the participation has to complete an online participation form. The form must be legible, correct and complete. The form can be found via the link in the newsletter sent to the participants. The Organiser cannot be held liable for any technical problems relating to the participation form provided.

Any valid entry has an equal chance to win. Incomplete, incorrect or illegible or copied forms shall not be accepted. The Organiser can in no case be held liable for any wrong information provided by the participant (e.g. an error or unknown address of the participant).

Article 4 – Competition questions

The Competition includes the following questions:

- **Knowledge question:** "The Roc d'Ardenne has been taking place for several years. In 2025, which edition will it be?"
- **Tiebreaker question:** "How many people will participate in this contest between Thursday, April 24, 2025 at 10:00 AM and Sunday, April 27, 2025 at 11:59 PM?"

Article 5 – Winners

A total of 57 participants shall be announced as winners of the Competition.

The winner(s) is/are the participant(s) who has/have answered the competition question correctly and has/have guessed the tiebreaker as closely as possible. In case of a tie, the participant who was the first to submit their participation form shall be designated the winner. If necessary, the final winner shall be picked at random from the tied winners.

The winner shall be informed personally by the Organiser by means of an email sent to the address indicated on the participation form.

Article 6 – Prizes

The following prize can be won:

- 1 weekend, 2 nights (Friday to Sunday) for 2 people in a treehouse at La Hameau de l'Ourthe (Houffalize). Stay can be booked freely starting from July 1, 2025, subject to availability.
- 20 Cécémel sports T-shirts
- 5 La Chouffe beer packs (18+ only)
- 1 Bike7 Carepack Wax and 30 Bike7 Wallets (including Wash&Finish 50 ml, Lubricate Oil 20 ml, and Chain Clean 50 ml)

The prize must be collected within the timeframe stated in the email sent to the winner. Failing this, they forfeit their right to claim the prize.

The prize is personal and indivisible and cannot be exchanged for cash nor transferred to a third party. It must be accepted as described above. The Organiser offers no guarantee with regard to the prize and cannot be held liable for any accidents or damage it may cause directly or indirectly.

Participants shall forfeit their right to the prize if any deceitful practices come to light, in any form whatsoever, or if any maliciously unlawful arrangements were made between participants in order to influence their chances of winning. The Organiser reserves the right to demand the prize be returned or to exclude the participant(s) involved from participation in any future campaigns or competitions organised by the Organiser, as applicable. This exclusion cannot be disputed, except in the case of wilful misconduct or gross negligence by the Organiser.

Article 7 – Liability of the Organiser

The Organiser cannot be held liable for any event that cannot be attributed to them, in particular bad postal services, unavailability of the website, technical faults that render continuation of the Competition impossible, internet failures that prevent the smooth running of the Competition, disruptions, delayed data transfers, faults of the participant's computer or any other problem related to communication networks, servers, internet providers, computer equipment or software, data loss, consequences of viruses, anomalies, any technical defects and hardware or software errors of any kind, which has prevented or limited the participants' ability to take part in the Competition.

Subject to wilful misconduct and gross negligence, neither the Organiser nor their employees or any third parties hired as part of the Competition, can be held liable for any damage that may arise from organising this Competition, including participation in the Competition.

Article 8 - Monitoring

The Organiser monitors whether the Competition is running smoothly.

By taking part in the Competition, participants fully and unconditionally accept the stipulations in these rules, including any amendments that may be made in the future. The Organiser shall have the final say in any situation that has not been foreseen in these rules.

In case of force majeure or any other circumstances beyond their control, the Organiser reserves the right to modify, postpone, shorten or cancel the Competition, in whole or in part, without being bound to any compensation whatsoever of the participant or even a third party.

Article 9 - Complaints

Any complaint in relation to this Competition must be submitted in writing within seven (7) days following the end of the Competition to the Organiser's registered office as listed above or via email to "info@golazo.com".

Complaints submitted outside of this timeframe or that are not in writing shall not be processed. Complaints that have not been submitted in writing (e.g. in person or by phone) or do not comply with the timeframes listed shall not be processed.

Article 10 – Privacy

The winners' personal data that are shared with the Organiser as part of the Competition shall be processed by the Organiser with the aim of organising the Competition pursuant to the applicable laws. The Organiser is the data controller of the collected personal data.

The Organiser reserves the right to use the winners' personal data (such as name, first name, address and photographs) on the website and on any medium (printed materials, publications, film or video, social media, website, etc.) for marketing purposes without the right to any compensation.

Information relating to the nature of the data being processed, the processing purposes and exercising your rights (right to access, right to data portability, right to rectification, right to erasure, right to object against direct marketing, right to submit a complaint with the authorities) can be found on the website <https://www.golazo.com/privacy-policies/golazosportsbe/>. Any questions in this regard may be submitted in writing by letter or email for the attention of the Organiser.

Article 11 - Miscellaneous

The rules can be found on the website "<https://rocdardenne.be/en/game/rules-regulations/>".

Any costs incurred by participating in the Competition (travel, phone, internet connection, etc.) shall be fully borne by the participant. Participants can in no way recover any of the costs of participation from the Organiser.

These rules were drawn up in Dutch and this version takes precedence over the French and English translations.

These rules are governed by Belgian law and any disputes in relation to their application falls under the exclusive jurisdiction of the courts of Hasselt.